

UNIVERSITY OF JOS
FACULTY OF EDUCATION
DEPARTMENT OF SOCIAL SCIENCE EDUCATION
FIRST SEMESTER EXAMINATION 2018/2019 ACADEMIC SESSION
COURSE TITLE: INTRODUCTION TO REFERENCE SOURCES AND SERVICES.
COURSE CODE: LIS 103
CREDIT UNIT: 3
TIME ALLOWED: 3 HOURS
INSTRUCTIONS: ATTEMPT ANY FOUR (4) QUESTIONS.

- 1a. Briefly differentiate between Short and Long Range Reference Services.
- b. Formulate five(5) questions each for Short Range and Long Range Reference service which you might expect from your users in your duty as a Reference Librarian in a University Library.
2. Describe in detail, Encyclopedia Britannica as a reference source.
3. A general Dictionary is an important reference source that addresses the meaning of words only. Discuss this statement.
4. With the aid of a flow chart, describe how you as a Reference Librarian can use the technique of Reference Interview to answer queries from your patrons
- 5a. Define synchronous Digital Reference Service.
- b. Discuss five (5) each of the advantages and disadvantages of four(4) types of the service in question.
6. Write short notes on the following:
 - a) Asynchronous Digital Reference Service.
 - b) Directories
 - c) Institutional Repositories.
 - d) Criteria for evaluating Reference sources.
 - e) On-line Bibliographic Databases.